

Langlinais Baking Company, Inc.
815 South St. Antoine Street
Lafayette, Louisiana 70501
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1-29-09

Dear Matthew and Jennifer,

My wife and I built our dream house in 2004. The total project had about 65,000 bricks, laid by a local masonry contractor. While I realize this is long and tedious work, you expect it to be correct when you build a home of this magnitude. We were very disappointed in five or six spots on our home, where the mortar clearly did not match. When I confronted the brick layer and the contractor, they're response was that it will eventually blend in. Well, four years later, it still looked the same, and I was none too happy. While researching how to possibly fix this problem, outside of tearing out the bad spots, which would not guarantee results, I came upon Exact Match Masonry Staining on the internet.

I contacted them, told them of my problem, and asked if they could guide me in the right direction. I sent photos of the bad areas to Jennifer, and she responded promptly and said they could fix the problem. Even though they are located in Pennsylvania, and I am in Louisiana, Matthew came to our home, and in just two days, he was finished with the job, and every spot that he worked on blended in perfectly with the rest of the house. I could not believe this could be achieved without redoing the mortar.

If you are in need of this service, I suggest using Exact Match, as my wife and I were thoroughly satisfied. I assure you, you will be satisfied with there service.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Bob Langlinais". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Bob Langlinais, President, Langlinais Baking